



A Product Of DeskNine Pvt.Ltd



# Ms Fincap

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SignDesk, a product of DeskNine Pvt Ltd is a 6-year old award-winning RegTech company providing digitized documentation solutions to help businesses go paper-free. Our solutions cover the gamut of business documentation and compliance processes including - onboarding, document creation, legalization, and execution, contract negotiation, and recurring payments.

SignDesk has most recently been awarded Inflection's best digital stamping product of 2020 and the Global Banking and Finance Review's Best Digital Onboarding Product of 2020 in India.

SignDesk currently employs 120 tech professionals, has offices in 6 major Indian cities, and serves 200+ clients including 25+ major banks.

### Product & Features Offered

<b>Features</b>	<b>Included/Excluded</b>
<b>link.it - eNACH API Integration</b> <ol style="list-style-type: none"><li>1. API Based eMandate Widget Solution - Create, Pause, Resume &amp; Cancel eMandates</li><li>2. Netbanking / Debit Card authentication for eNACH</li><li>3. Mandate XML submission to Sponsor bank and NPCI</li><li>4. Track Mandate status updates</li><li>5. Status updates, reports and error checks</li><li>6. Mobile &amp; Web SDK</li><li>7. Automated bulk upload</li><li>8. Bulk registration enabled</li><li>9. Real time reports</li></ol>	Yes

### Link.it - eNach - API

Registration Charges (eNach)	₹ 8
Charges per eSign (ESP Charges)*	₹ 26
Registration Charges (Physical Nach)	₹ 15
Debit Sheet Presentation**	₹ 4
NEFT Transfer Charges	₹ 4
One Time Integration Charges	₹45,000

### Package Subscription (if additional services required)

#### Standard

1. Standard storage is for 7 days
2. Support - on email and phone during working days between 10:00 am - 6:00 pm
3. Co-branding - No
4. Disaster Recovery - No

#### Premium

1. Storage upto 3 months - ₹ 15,000
2. Support 24/7 on email or call - ₹ 10,000 every month
3. Co-branding - Starting at ₹ 30,000 & varies based on requirement + Onboarding fee
4. Disaster recovery - ₹ 10,000 every month

### Payment Terms

1. Invoices shall be generated in the first week of every month for the volumes consumed in the previous month.
2. The same shall be paid within 10 days from the date of invoice generation
3. PO to be raised in the name of **DeskNine Pvt Ltd.**

## Terms and Conditions

1. All the services/solutions are provided for the sole use of Ms Fincap only. The service is non-transferable, Non-refundable, and Non-Salable to any third party.
2. The One Time Integration Charges are non-refundable and are inclusive of **only remote support over phone and email**. If On-premise support is required, the client has to bear all related expenses.
3. The contract Agreement would be for a minimum period of **5 years** with an increment of 9% on the pricing annually.
4. Renegotiation of commercials in case of hike in prices due to policy decisions, or UIDAI/ESP fees revisions.
5. All the above prices are exclusive of all taxes/duties/government levies. Taxes/Duties/Government Levies, as per prevailing government rules, will be charged extra as applicable to the customer account.
6. The price shared with Ms Fincap is exclusive and confidential; it should not be shared or communicated to any third party.
7. The Quote would be valid up to 15 days from the date of the proposal.